



**Carla Fotev**  
**Director / Registered Psychologist**  
**Licensed Investigator**

#### **Qualifications**

- Bachelor of Psychology
- Diploma of Education
- Master of Educational Psychology
- Certificate IV Training and Assessment
- Certificate III Investigation Services
- Certificate IV in Government Investigations (Regulatory Compliance)

#### **Certifications**

- Registered Psychologist - Psychologists Board Australia
- Licensed Investigator / Inquiry Agent / Security Agent (No. 39685)
- Member Australian Psychological Society (No. 17908)
- Certified Professional Member Australian Human Resources Institute (No. 128841)
- Professional Member – Professional Speakers Australia
- Member - Crisis Intervention Management Australasia
- Accredited Facilitator Group Crisis Intervention (Crisis Intervention Management Australasia / International Crisis Intervention Stress Foundation)

#### **Publications**

- Tunnecliffe, M. & Fotev, C. (2010) Peer Supporters' Pocketbook, 5th Edition.
- Frayne, C., Leathem, J., & O'Keefe, V. (1999) 'Neuropsychological assessment of an 8-year-old child following excision of a right temporal lobe oligodendroglioma', Pediatric Rehabilitation, Volume 3, Number 2, April, pp.65 - 70.
- Frayne, C. (1999) 'Educational implications of Post Traumatic Stress Disorder: a literature review', School Psychology: Partners in

#### **Biography**

Carla is passionate about making a positive difference to employees and organisations with a focus on stress resiliency, peer support, crisis management, conflict and grievance resolution, interpersonal dynamics, neuropsychology, organisational behaviour, effective management skills, risk management, diversity, bullying and harassment and change management. She has over twenty five years experience in consulting, interventions and training to promote well being and engagement.

Carla has designed and implemented a range of organisational development projects, including management training programs, consultative reviews, whole organisation development and implementation of policy, procedures and training in grievance management, bullying and harassment, and crisis intervention. In training, her specialty is in creating and facilitating meaningful, practical skills based programs utilising best practice adult learning techniques and neurolinguistic programming. A licensed investigator, Carla has conducted many highly complex workplace investigations.

She is well versed in providing services to public and private sector organisations including health services, mining and resource sector, ship building, community welfare, disability services, indigenous, aged care, transport and utilities, insurance, education and training, legal services, industrial relations, and recruitment organisations. Carla has served in a voluntary capacity as Director / Deputy Chairperson for the Board of Stirling Skills Training Inc. and was a Committee Member / Secretary for the Crisis Intervention Management Australasia and WA Chapter of Professional Speakers Australia.