



**Miles Browne-Cooper**  
**Principal Consultant**  
**Licensed Investigator**

#### **Qualifications**

- Bachelor of Psychology
- Master of Applied Psychology (Organisational)
- Certificate III Investigation Services
- Licensed Investigator (No. 58365)

#### **Publications**

- Browne-Cooper, M. (2010). A Daily Diary Study of Work Engagement, Affective Well-Being and Job Characteristics Using the Job Demands-Resources Model. Murdoch University Press.
- Browne-Cooper, M. (2002). Factors Affecting Risk Tolerance in Financial Investment Decision-Making. Murdoch University Press.

#### **Biography**

Miles has been with ESN since 2014, supporting organisations to resolve workplace challenges at the individual, team, and organisational level through investigation services, consulting, and coaching. He leads complex workplace investigations, provides one-on-one coaching, designs interventions to address substandard performance and inappropriate workplace behaviours, and delivers conflict resolution and mediation services. Miles also conducts workplace culture assessments and assists organisations to develop strategies that promote optimal employee performance, engagement, and retention.

With more than 25 years of experience across government agencies, mining, professional services, and the not-for-profit sector, Miles has developed deep insight into the diverse challenges faced by a broad client base.

As a Licensed Investigator, Miles has conducted investigations for numerous public and private sector organisations into workplace grievances and disciplinary matters, including bullying, harassment, fraud, behavioural misconduct, and psychosocial hazards.

Miles is committed to building authentic relationships with clients and tailoring solutions to their specific needs and goals. He combines scientific and academic knowledge with a practical, thoughtful approach to support just outcomes and sustainable positive change.